

End User License Agreement (EULA) for My Queen Mobile App

Please read this End User License Agreement ("Agreement") carefully before using the My Queen mobile application ("App"). By clicking "I Agree" or by installing or using the App, you agree to be bound by the terms and conditions of this Agreement. If you do not agree with these terms, do not install or use the App.

1. License Grant

ACP Computer Training & Consultancy Pte Ltd ("My Queen" or "the Company") hereby grants you a limited, non-exclusive, non-transferable, and revocable license to download, install, and use the App solely for your personal, non-commercial use in strict accordance with the terms of this Agreement. This license is granted on the condition that you use the App only on devices that you own or control and in compliance with all applicable laws and regulations.

2. Restrictions

You agree not to, and you will not permit any third party to:

- Reverse engineer, decompile, or disassemble the App;
 - Modify, adapt, translate, or create derivative works based on the App;
 - Sell, lease, lend, sublicense, assign, distribute, or otherwise transfer the App or any rights granted under this Agreement;
 - Remove, alter, or obscure any proprietary notices, labels, or marks on the App;
 - Use the App in any manner that violates any applicable law or regulation.
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3. Intellectual Property Rights

All rights, title, and interest in and to the App, including all modifications, enhancements, updates, and derivative works, are and shall remain the exclusive property of My Queen. This Agreement does not grant you any rights, title, or interest in or to the App other than the limited license provided herein.

4. User Data Management

- **Data Collection & Access:** The App may collect and store information you provide during registration and while using the App, including personal details and usage data.
- **Data Security & Confidentiality:** My Queen treats your data as confidential and protects it in accordance with our Privacy Policy, which is incorporated herein by reference. We will not disclose your personal information to any third party except as required by law or as necessary to provide our services.
- **Consent to Data Usage:** By using the App, you consent to the collection, storage, and use of your data to enhance functionality, improve user experience, and for analytical purposes.

5. Disclaimer of Warranties

THE APP IS PROVIDED "AS IS" AND "WITH ALL FAULTS," WITHOUT ANY WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. MY QUEEN DOES NOT WARRANT THAT THE APP WILL MEET YOUR REQUIREMENTS OR THAT ITS OPERATION WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

6. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, MY QUEEN SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, GOODWILL, USE, DATA, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR IN CONNECTION WITH YOUR USE OR INABILITY TO USE THE APP, EVEN IF MY QUEEN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. MY QUEEN'S TOTAL LIABILITY, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT (IF ANY) PAID BY YOU FOR THE APP.

7. Indemnification

You agree to indemnify, defend, and hold harmless My Queen, its affiliates, and their respective officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, or expenses (including reasonable attorneys' fees) arising out of or in connection with:

- Your use of the App;
- Any violation of this Agreement;
- Any infringement of any intellectual property or other rights by your actions.

8. Termination

This Agreement is effective until terminated. My Queen reserves the right to immediately terminate or suspend your access to the App, without prior notice, if you breach any of the terms of this Agreement. Upon termination, you must immediately cease all use of the App and uninstall it from your device. Provisions that by their nature are intended to survive termination—including but not limited to sections on Intellectual Property Rights, Disclaimer of Warranties, Limitation of Liability, Indemnification, and Governing Law—shall survive termination.

9. Modifications to This Agreement

My Queen reserves the right to modify this Agreement at any time. Any changes will be effective immediately upon posting the updated Agreement within the App. Your continued use of the App

after any modifications constitutes your acceptance of the new terms. It is your responsibility to review this Agreement periodically.

10. Governing Law and Dispute Resolution

This Agreement shall be governed by and construed in accordance with the laws of Singapore, without regard to its conflict of laws principles. Any disputes arising out of or relating to this Agreement or the App shall be resolved exclusively through binding arbitration in Singapore, in accordance with the rules of the Singapore International Arbitration Centre (SIAC). The arbitration award shall be final and binding upon both parties.

11. Severability

If any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect, and the invalid or unenforceable provision shall be replaced by a valid and enforceable provision that most closely reflects the parties' original intent.

12. Contact Information

If you have any questions or concerns regarding this Agreement or the App, please contact us at:

ACP Computer Training & Consultancy Pte Ltd

Email: support@acpcomputer.edu.sg

Date 4th March 2025
